

2025 Spring Service Prize

Terms and conditions

1. Promoter

This promotion is conducted by McIntosh CE, the national distributor for CASE Construction Equipment ("CASE"), in partnership with authorised CASE dealers in Australia.

2. Eligibility

- Entry is open to Australian residents aged 18 years and over.
- Entrants must book and complete a standard scheduled service with an authorised CASE dealer between 15 October 2025 and 30 November 2025 to be eligible.
- Employees of MCE, its dealers, and their immediate families are not eligible to enter.

3. How to Enter

- Once eligible customers complete their service, the dealer must submit the official entry form on behalf of the customers
- A copy of the service invoice must be attached for the entry to be valid.
- Each completed service counts as one entry per machine.

4. Prize

- One winner will receive a credit equal to the cost of their completed service invoice.
- The prize covers service labour and parts costs only, including consumables, oils or filters. Any repairs beyond standard scheduled maintenance are excluded and remain payable by the customer.
- The prize is not transferable, exchangeable, or redeemable for cash.

5. Draw and Notification

- The draw will take place on 1 December 2025.
- MCE will advise all dealers of the winning dealer/customer.
- MCE will apply the credit to the winning dealer's account.
- The winning dealer must pass the credit on to the customer, to be used against a later service or product. The credit must not be retained by the dealer.
- The winning customer will be notified via phone and/or email by their local dealer using the contact details provided at the time of booking.
- If the winner cannot be contacted within 3 business days, a redraw will be conducted.

6. General Conditions

- Only services carried out by authorised CASE dealers during the promotional period qualify.
- "Standard schedule service" refers to maintenance intervals recommended by CASE. Repairs, diagnostics, breakdowns, travel and additional servicing are excluded.
- By entering, participants agree to these Terms and Conditions.
- MCE reserves the right to verify the eligibility of entries and to disqualify any entrant who tampers with the entry process or does not comply with these Terms and Conditions.
- MCE is not responsible for any costs, damages, or losses other than the stated prize.

7. Privacy

- Personal information provided will be used solely for the administration of this promotion and in accordance with MCE's privacy policy.