

## Gray Market Products – North America

It has come to our recent attention that Case IH products originally designed and manufactured for regions or use outside of North America are being imported to the United States and Canada. This “gray market” Case IH equipment is entering these countries without Case IH’s authorization and does not meet North American standards.

### **What is Gray Market Equipment?**

Gray market equipment differs from machines made for North American markets. For example, some of the gray market equipment lacks certain safety features, such as decals, lighting, and speed limitations.

### **Case IH Does Not Support Gray Market Equipment**

Case IH and our dealers cannot service, provide replacement parts, or provide warranty support on gray market equipment in North America. Further, North American service information for gray market models may be inaccurate or unavailable, and Case IH does not accept responsibility for gray market equipment.

